# CIMS Downtime – Production Support Activities

**Step 1: Disable all the Batch Jobs scheduled under p-cims-data-int, s-jda-data-int**

* Log in to the Cloudhub Portal
* Click Applications, Click the desired API, Click **Schedules** from the Left Menu
* Select all the Jobs and Hit **Disable**

**Step 2: Override below Properties file in s-dw-data-int**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (s-dw-data-int in this case), click **Settings** from the Left Menu
* Click **Properties** Tab, Select **List** way, Add below and hit **Save/Apply**

|  |  |
| --- | --- |
| **Key** | **Value** |
| create.order.sftp.path | /SalesforceCC-Prod/toMule/orders\_bkp\_queue |

**Step 3: Override below Properties file in s-jda-data-int**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (s-jda-data-int in this case), click **Settings** from the Left Menu
* Click **Properties** Tab, Select **List** way, Add below and hit **Save/Apply**
* **Enter below listed Key Value Pairs**

|  |  |
| --- | --- |
| **Key** | **Value** |
| *pre.grn.sftp.path* | */JDA-Prod/Outbound/PreAdviceReceipt/DontCopyAnyFileHere* |
| *orderstatus.sftp.inbound.path* | */JDA-Prod/Outbound/OrderStatus/DontCopyAnyFileHere* |
| *inventory.sftp.inbound.path* | */JDA-Prod/Outbound/Inventory/DontCopyAnyFileHere* |

**Step 4: Undeploy/Disable the x-dw-web-api**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (x-dw-web-api in this case), click **Settings** from the Left Menu
* Hit on **Stop**

# CIMS Uptime Activities

**Step 1: Remove Overridden Properties file from s-dw-data-int**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (s-dw-data-int in this case), click **Settings** from the Left Menu
* Click **Properties** Tab, Select **List** way, **Remove** below entries and hit **Save/Apply**

|  |  |
| --- | --- |
| **Key** | **Value** |
| create.order.sftp.path | /SalesforceCC-Prod/toMule/orders\_bkp\_queue |

**Step 2: Remove Overridden Properties file from s-jda-data-int**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (s-jda-data-int in this case), click **Settings** from the Left Menu
* Click **Properties** Tab, Select **List** way, **Remove** below and hit **Save/Apply**

|  |  |
| --- | --- |
| **Key** | **Value** |
| *pre.grn.sftp.path* | */JDA-Prod/Outbound/PreAdviceReceipt/DontCopyAnyFileHere* |
| *orderstatus.sftp.inbound.path* | */JDA-Prod/Outbound/OrderStatus/DontCopyAnyFileHere* |
| *inventory.sftp.inbound.path* | */JDA-Prod/Outbound/Inventory/DontCopyAnyFileHere* |

**Step 3: Deploy/Enable the x-dw-web-api**

* Log in to the Cloudhub Portal
* Click Applications, click the desired API (x-dw-web-api in this case), click **Settings** from the Left Menu
* Hit on **Start**

**Step 4: Enable all the Batch Jobs scheduled under p-cims-data-int, s-jda-data-int**

* Log in to the Cloudhub Portal
* Click Applications, Click the desired API, Click **Schedules** from the Left Menu
* Select all the Jobs and Hit **Enable**